From: Mac

To: Microsoft ATR

Date: 1/27/02 8:55am

Subject: Microsoft Settlement

I am a professional marketing and advertising person using an Apple platform computer.

I hope the the DOJ breaks up Microsoft into smaller companies that allow more competition in software and hardware development. The Windows OS should be a separate and non-linked program. Having Internet Explorer as a web browser on an Apple OS computer is a real problem. When installed, it will set itself as the default web browser, even though it is installed NOT AS A DEFAULT in it's own set up process.

It sets too many default preferences for Microsoft products. If Internet Explorer is installed, it will set Outlook Express as a default email program, even when it is not installed on the computer. It also installs preferences for components in the Office suite ( iE: Excel, PowerPoint, Word,etc) even though these ARE NOT INSTALLED on the computer. This forces me to have to go through several "preferences" control panels to reset the email program back to either Eudora or Netscape as the default email program. When installing Internet Explorer, there are NO OPTIONS to prevent this. One must install the entire program with other computer preferences being changed without my approval.

There is also, no provision in Internet Explorer to UNINSTALL it from any computer. One must search the hard drives for any and all components that are part of the program. If these are not removed, the computer will crash and other browsers, like Netscape cannot run until they are gone.

Microsoft does make some good products, but when their products reset my preferences, without my approval, this shows how inconsiderate they are of other platforms and software manufacturers.

Please break up the company into two.

- 1) One for the operating system and one for the other softwares.
- 2) Require all Microsoft installers to have specific and individual options for what is or IS NOT installed on any computer.

Microsoft has no right to decide what softwares I want or need and should not be allowed to atuomatically install prefences, programs, links or any other component that is not vital to the web browsers operation. I should be able to choose what is installed.

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